



KANSAS CITY  
AVIATION DEPARTMENT

601 Brasilia Avenue  
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816-243-3000

November 1, 2007

Alton Hagen  
Agenda: Kansas City  
5290 Foxridge Drive  
Mission, KS 66202

Dear Alton:

I would like to take this opportunity to convey my pleasure in working with you and everyone associated with Agenda: Kansas City on the ACI-NA 2007 annual conference.

The conference was an overall hit, and that success is directly related to your company's involvement. During your time on our project, your company helped the Kansas City Aviation Department reach our numerous ACI-NA mandated conference goals and objectives. Your staff coordinated a myriad of components for us such as catering, décor, brochures, entertainment, staffing and signage in a very professional manner. Every detail was carefully and thoroughly arranged, all while working in tandem with us and ACI-NA.

Overall, Agenda: Kansas City demonstrated outstanding communication and organizational skills and played a vital part in our success. We look forward to working with you in the future!

Sincerely,

A handwritten signature in cursive script, reading "Kathleen L. Hefner".

Kathleen L. Hefner  
Senior Marketing Specialist  
Kansas City Aviation Department