



TRANSPORTATION
LOGISTICS
SYSTEMS, INC.

W.B.E. Certified

Alton Hagen

June 22, 2010

Agenda USA

5290 Foxridge Drive

Mission, KS 66202

Alton,

In today's world it's rare to find a company like yours. I had the distinct pleasure of working with Bruce Adcox last week when a friend's Mother passed away. I thought it would be less stressful to make the hour ride from funeral to burial all together. I booked a 32 passenger with Bruce and then he told me due to the circumstances and knowing I was picking up the tab for the family that they were going to give me special pricing. It was shocking to have that unsolicited offer *after* I had committed to book it.

The day came and as it turned out, the 32 passenger available in our time frame went mechanical. Unable to reach me your company sent two 25 passenger buses to cover me for the extra 7 seats.

I am in transportation, and rarely do I see the kindness and honor your company provided during a time of need. I wanted to be sure you were aware of the qualities you have instilled in your team. It's something rarely seen, but won't be forgotten.

Sincerely,

Melody Warren

President and CEO

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